

Staying Home Newsletter



November 2014

LEGACY STAIRLIFT INDUSTRY FIRST WARRANTY

- Lifetime Warranty on the Circuit Board
- Lifetime on Motor, Gear, Rack, and Pinion Gear
- 7 Years on all Other Parts
- 2 Years on Batteries
- Potential Exclusive Territories and/or Private Labelling

Introducing the New Legacy Stairlift

Staying Home introduced the new Legacy Stairlift at the NAEC expo in September. As shipments began going out, we asked dealers to share with us what we needed to do better. Fortunately, we were provided with some great input by a host of experienced people who want the very best for their customers. A list of these is at the top of the second page.

The stylish, rich walnut seat upholstery combined with an 11" folded up chassis sets a new standard for the industry. The high back seat, wide footrest, non-handed chassis, and sleek design create a look more like a nice piece of furniture instead of a "medical device".

The steel gear rack in the aluminum rail is semi-hidden and prevents lubrication / dirt issues from soiling carpets. The track can rest on the nosing of the stairs and provides as low a profile as any in the industry. This design also lends itself to taking up a minimal amount of space at the bottom of the stairs.

The unit control is the first "wireless" unit control in the industry. The remote rests in a holster to provide a



Actual Installation Photo

comfortable easy to use control, or a control the user can hold in their hand or lap. No wires to route, no wires to pinch, no wires to short out.

A formal high back upholstered seat and elegant stitching provides a hand crafted look. When combined with a manageable chassis weight of only 40 pounds and an 8' section of rail at only 36 lbs. you have a dream unit for an installer.

Built, tested, and made in the USA. The unit is ETL listed to ANSI A18.1.



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Updates And Changes Made To The Original Unit Design:

- New spring actuated swivel lock mechanism and a change to take play out of the seat.
- Vertical slots added to the track brackets to allow for easier installation and provide the ability to camber the track
- Pre-mounted chassis on 48" rail now available. This cuts install time in half and allows the chassis to be mounted from the bottom of the stairs!
- Reversible charger wire harness to allow for quick change of the power supply to the top or bottom of the stairs.
- Heavier track brackets with a different clamp design to stiffen the brackets
- Remodeled splice bar kit to align the track to soften the bump at the joint.
- Updated installation instructions

Thank you!

For Purchasing Our First Units and the Input in These Areas.

To Show Our Gratitude, We Have A Special Offer That You Can Obtain By Calling Amos Matlock Toll Free At 877.378.4275.

For those waiting until the "bugs" were worked out, consider this a green light to obtain one of the highest quality units you can purchase in the industry today.

We are offering opportunities, service support, warranties, and territorial options that are unavailable anywhere else in the industry.

Staying Home Corporation will answer the phones with a human being, we will not charge you in advance for warranty part replacements, we will make changes and updates as input is received, and we are backing this up with the finest warranty ever offered in the industry.

The main difference between us and the other guys? We know we need you more than you need us. Please give us a call, and thank you in advance for the consideration.

Legacy Installation Tips:

- We recommend raising the edge of the track on the side away from the wall about 1/8" higher than the wall side to put a slight camber in the track. This can be done with shims or by using the slots in the brackets.
- There is a period of time approximately 30 trips, that you will notice a smoothing of the ride. As with other products there is a "break in" period. A light amount of lube on the rack will assist in this time period. In multiple tests, we've found the ride always smooths out in a short amount of time.
- A light amount of lube on the vertical surface against which the rollers ride will eliminate any "squeal" or "squeak". The lube only needs to be applied on a 12" stretch of rail on each side and the rollers will carry the lube up and down the remaining portion of the rail.
- The track will be more secure if the bottom edge rests on the floor. Placing a small piece of foam tape or rubber underneath the edge will protect uncarpeted floors.
- If the charger beeps or the light goes out on the power supply, make sure the charge strip on the cam is not touching the track and the charge finger under the unit is not touching the chassis. This will ground out the charger.
- The unit will not run until the magnet from the seat is over the top of the swivel cut-off switch and the footrest is plugged in. The magnet is located in the head of the bolt on the swivel plate.
- If the unit hits the final limit, you must shut off the power switch, hand crank the unit down about ½", turn it back on, run the unit from the cheater switch on the chassis, and then the controls will work properly.
- There are no screws in the gear rack. It will find its home after a few trips. You simply need to tighten the tension screw at the top to assure there are no gaps in the rack. Do not over tighten.

Did you take that photo of your installation? If so we would love to see them. Please email to: amosm@stayinghome.com.